Update on Milestone 2

Conformity Assessment Methodologies

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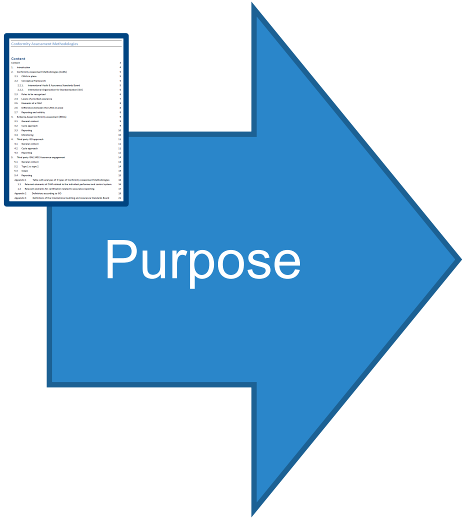
KEURMERK ZEKER-ONLINE

Conformity Assessment



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Purpose

to enhance the credibility (or confidence or trust) towards stakeholders

of a statement expressed by a cloud service provider (CSP) that its cloud process, product or service (including those from sub-service providers) meets the requirements of a pre-defined set of control objectives and a related set of measures, as defined under Milestone 1.

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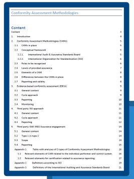
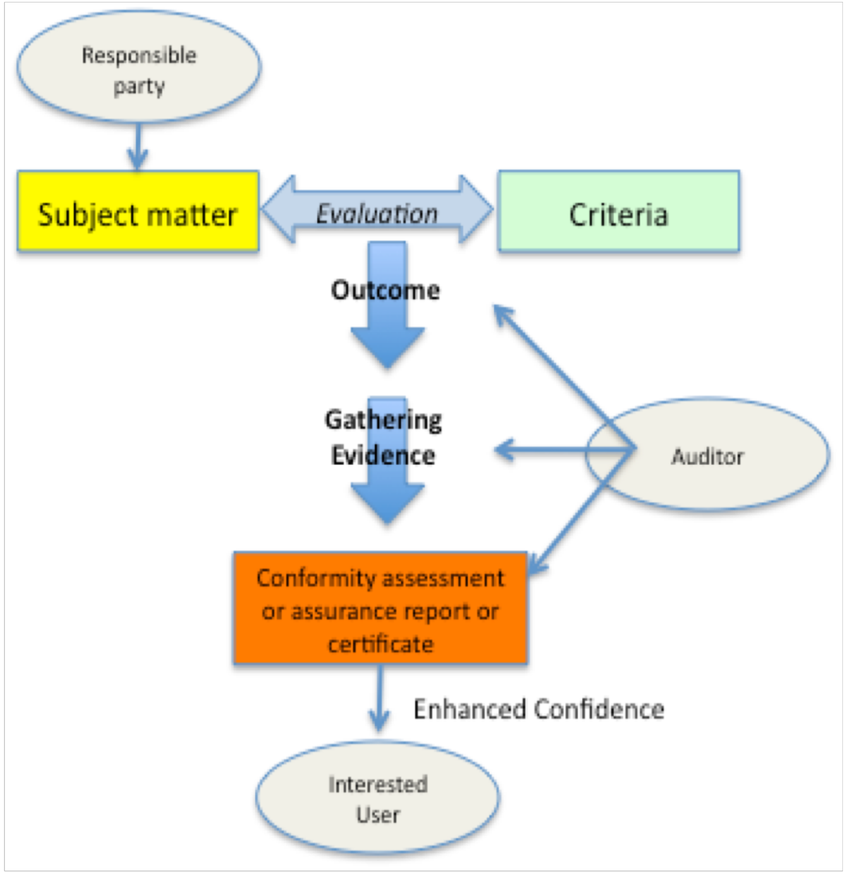


Conceptual Framework



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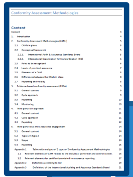

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Levels of provided assurance

Three levels of Assurance

- Basic
- Substantial
- High

It’s the user (risk owner) who determines the level of confidence needed for a specific cloud service, taking into account the risk of a failure happening and the impact that would have.

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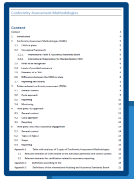

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CAMs in place

- Self-assessment
  - Evidence-based conformity assessment
- Third Party Assurance
  - Based upon ISO defined approach
  - Based upon ISAE defined approach
- Continuous Monitoring [in development]

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Reporting and validity

- Evidence based: No reporting

- ISO features a full scale 3-year and audit cycle. Result is a certification

- ISAE 3402 Type II is an attestation report on the design, implementation and operating effectiveness over a past period

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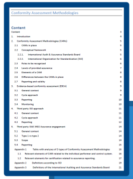

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Elements of a CAM

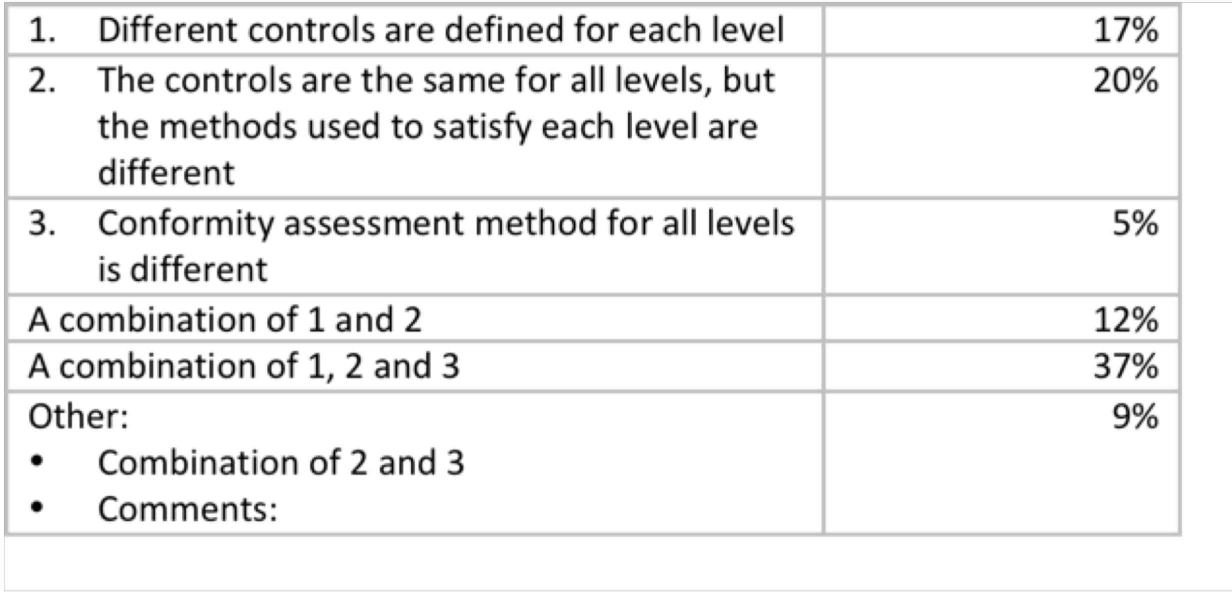
- Independence
- Competency/Expertise
- Professional standards
- Code of conduct
- Qualification
- Accreditation
- Accountability
- Liability
- Monitoring and supervision

Appendix analysis the first three Conformity methodologies

Conformity Assessment

Open consultation

The Cybersecurity Act establishes three levels of assurance (basic, substantial and high). How do you believe that these should be defined?



1. Different controls are defined for each level	17%
2. The controls are the same for all levels, but the methods used to satisfy each level are different	20%
3. Conformity assessment method for all levels is different	5%
A combination of 1 and 2	12%
A combination of 1, 2 and 3	37%
Other: • Combination of 2 and 3 • Comments:	9%

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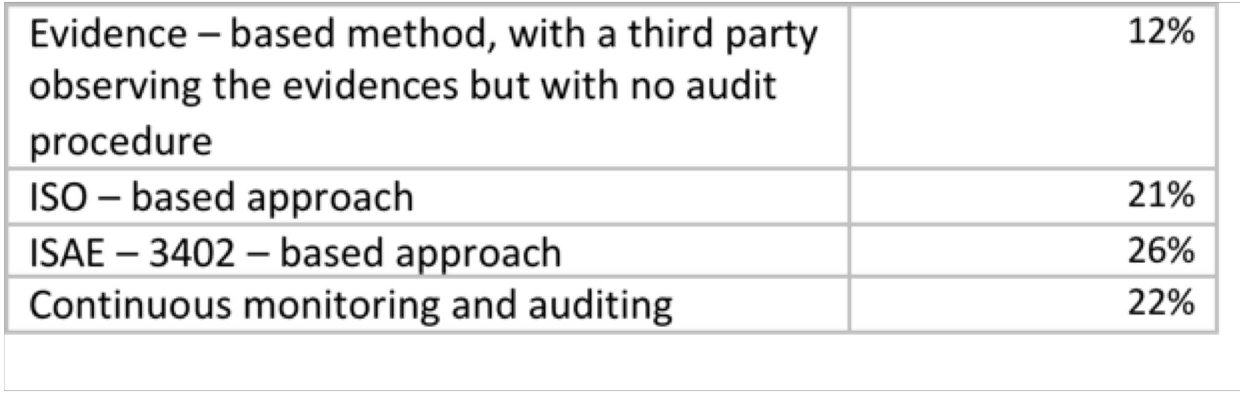
Open consultation

In response to the comparative analysis set out in the linked document, which conformity assessment methods should be applicable in an EU certification framework for cloud services?



Evidence – based method, with a third party observing the evidences but with no audit procedure	12%
ISO – based approach	21%
ISAE – 3402 – based approach	26%
Continuous monitoring and auditing	22%

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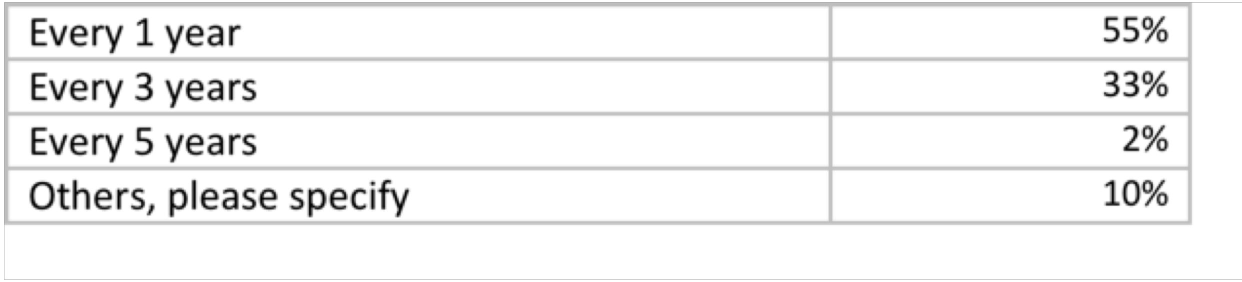
Open consultation

Which shall be the recertification period?



Every 1 year	55%
Every 3 years	33%
Every 5 years	2%
Others, please specify	10%

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Milestone 3

All comments and answers are being considered when drafting Milestone 3 and the final recommendations for ENISA.

Thanks.